March 17, 2020 CORONAVIRUS - COVID19 Communication

To all Masonicare Home Health & Hospice Patients:

At Masonicare, we place our patients’ health and safety above all else. During this coronavirus (COVID-19) health emergency, I want to reach out and assure you that we are working diligently to keep our patients and staff safe while continuing to offer the high quality, compassionate care you have come to expect from our providers.

Over the past month, we have adopted extra precautions to help protect our staff and patients amid the concerns of COVID-19:

- Masonicare has developed a Coronavirus Task Force which meets at least daily and is committed to staying up to date with guidance from the Centers for Disease Control (CDC), World Health Organization (WHO), State and Federal agencies and the Department of Public Health.
- Following CDC recommendations, we have restricted access to all Masonicare facilities and are screening staff for COVID-19 symptoms. We have extended those screenings to our home health offices as well.
- Upon referral and admission, we are screening patients to identify those at risk for COVID-19.
- If a patient presents with symptoms consistent with COVID-19 or develops symptoms consistent with COVID-19, our staff will work with your physician to determine the appropriate next steps. Be aware that our staff may ask you to wear a face mask during the home visit; our caregivers may also wear personal protective equipment in order to reduce the risk of exposure and spread.

Masonicare’s focus is on the safety and health of our patients and staff with all of our efforts geared toward prevention and early detection. We will continue to utilize best practices and the highest standards to minimize the risk of exposure to you and your caregiver(s).

On behalf of everyone at Masonicare, thank you for choosing us to care for you in the place that is most important to you: home.

Sincerely,

Allison Breault
Executive Director, Masonicare Home Health & Hospice